



Dear Patients and Colleagues,

These are challenging times, and we are all looking forward to returning to our everyday lives. We know it won't be as simple as going back to the way things were. With the COVID-19 pandemic, everyone is rightfully more concerned about the looming risk of infectious diseases on their well being.

At Queensboro Plaza Dental Care, we have worked hard to get our office ready to reopen, ensuring we have a safe environment for you as well as our staff. When you return, you will see changes in regards to social distancing and an increased emphasis on personal protective equipment (PPE). These are both important steps, but they are only a few of the many steps we have taken at our office.

For example, during your appointments, you may have noticed that we keep our instruments in stainless steel cassettes. This system helps us safely and efficiently manage our instruments throughout the practice, and thoroughly clean and sterilize them while minimizing the potential for cross contamination. When you sit in our chair, you can trust the instruments are safe from contamination.

We have also invested in our infection prevention procedures by joining an exclusive program for dental practices called Green Light. This resource keeps us on track with everything we need to do keep our office up to date on the latest information from our regulatory bodies, including CDC, OSHA and state dental boards. So as soon as anything changes, we know exactly what we need to do to be in compliance.

While there are still lots of uncertainties about the future, you should know your health and safety has always been the top priority at Queensboro Plaza Dental Care. We will be in touch about resuming your dental care and address any questions or concerns you may have.

Stay safe and we hope to see you soon!

Sincerely,

Dr. Michael Nguyen  
Owner/Dentist  
Queensboro Plaza Dental Care