# **REPAIRS & REPLACEMENT INFORMATION**

END USER & DEALERS

#### FOR QUICK PROCESSING:

- A. Complete the information below and fill in page 2 with the quantity of services desired.
- B. Call **1-888-TecTech (1-888-832-8324** to obtain your *Return Communication Number* and enter it below or email us at serviceandrepairs@hu-friedy.com.



- C. In the event that there are instruments that can't be repaired, please check one of the following preferences:
  - Auto Replace do not need to be advised of replacements & charges.
  - Contact with estimate before proceeding with any replacements.

#### **PACKAGE:**

- Please use proper packaging materials to prevent damage or poke through during shipment
- Signature-required shipment highly recommended.
- OSHA regulations and state health laws mandate that all returned instruments be cleaned and heatsterilized prior to shipping.
- Print this completed form and send along with your instruments

#### **SHIP TO:**

Hu-Friedy Mfg. Co., LLC ATTN: Technical Services 3232 N. Rockwell St. Chicago, IL 60618



## IN ORDER TO PROCESS YOUR INSTRUMENTS, PLEASE COMPLETE SECTIONS 1, 2, & 3 BELOW:

I. TOUR INFORMATION	2. PREFERRED BILLING METHOD			
DOCTOR	CREDIT CARD – A HU-FRIEDY TECHNICAL CARE SPECIALIST WILL CONTACT YOU FOR CREDIT CARD INFORMATION AT TIME OF ORDER			
ADDRESS	DEALER			
	DEALER			
CITY/STATE/ZIP	BRANCH			
	CITY/STATE/ZIP			
CONTACT NAME	TELEPHONE			
COMMUNICATION PREFERENCE:	HU-FRIEDY GUARANTEE			
TELEPHONE	Any Hu-Friedy product that fails as a result of material defect or poor			
EMAIL	workmanship will be repaired or replaced at no charge. Hu-Friedy cannot be responsible for the performance or replacement of any instrument that has been tampered with, modified, retipped or refitted in any manner.			
MOBILE/TEXT #	*All non-HU-FRIEDY items will be returned at office expense. NOTE: Products			

SIGNATURE DATE

How the best perform **Hu-Friedy** 

with normal wear from usage are not eligible for warranty replacement.

FAX

# **SHARPENING & REPAIR PRICING CALCULATOR**

## 3. INSTRUMENT TYPE & QUANTITY FOR SERVICE/REPAIR

PRODUCT CATEGORY	SERVICE/REPAIR	MSRP	QTY	EXTENDED COST
Cassettes	Repair IMS Latches			\$
Diagnostic	Repair Dressing Pliers			\$
Diagnostic	Sharpen DE Explorer			\$
Diagnostic	Sharpen SE Explorer			\$
Endodontic	Repair Endo Pliers			\$
Endodontic	Repair Rubber Dam Forceps			\$
Endodontic	Repair Rubber Dam Punch			\$
Hinged	Repair Forceps			\$
Hinged	Repair Hemostats			\$
Hinged	Repair Needle Holder Standard			\$
Hinged	Repair Castro Needle Holder			\$
Hinged	Repair Standard Carbide NH			\$
Hinged	Repair Olsen Hager Carbide NH			\$
Hinged	Repair Rongeur, Single Action			\$
Hinged	Repair Rongeur, Double Action			\$
Hinged	Sharpen Nipper			\$
Hinged	Sharpen Ronguer			\$
Hinged	Sharpen Scissors			\$
Hinged	Sharpen Scissors Carbide			\$
Operative	Sharpen DE Amalgam Carver			\$
Operative	Sharpen DE Cavity Prep			\$ \$
Operative	Sharpen DE Wax Carver/Spatula			\$
Operative	Sharpen SE Wax Carver/Spatula			\$
Orthodontic	Repair Wire Bending Standard			\$
Orthodontic	Sharpen HF Ortho Cutters			\$
Scaler Accessories	Replace Stone-Clip, Guideplate			\$
Scaler Accessories	Replace Stone-Clip, Guide & Bottom Plate			\$
Scaler Accessories	Replace Stone-Clips, Guides, Outer Casing			\$
Scalers	Sharpen DE Scaler			\$
Scalers	Sharpen SE Scaler			\$
Surgical Accessories	Repair Aspirator			\$
Surgical Accessories	Repair Aspirator Tips			\$
Surgical Accessories	Repair Irrigating Syringe			\$
Surgical Accessories	Repair Mallet			\$
Surgical Accessories	Repair Mouth Gag			\$ 33
Surgical Accessories	Repair Retractor			\$
Surgical Accessories	Sharpen DE Bone File			\$
Surgical Accessories	Sharpen SE Chisel			\$
Surgical Accessories	Sharpen DE Surgical Curette			\$
Surgical Accessories	Sharpen SE Surgical Curette			\$
Surgical Accessories	Sharpen Elevator			\$
Surgical Accessories	Sharpen BDSC Knife Tip			\$
Surgical Accessories	Sharpen DE Knife			\$
Surgical Accessories	Sharpen SE Knife			\$
Surgical Accessories	Sharpen DE Periosteal			\$ \$ \$
Surgical Accessories	Sharpen SE Periosteal			\$
Power – Magnetostrictive	Ultrasonic Insert Repair			\$
Power – Magnetostrictive	Swerv 3 Repair*			
Power – Piezo	Symmetry IQ Repair*			
*Based upon evaluation.				

TOTAL UNITS: TOTAL ESTIMATED COST: \$

