



photo courtesy of Arctic Dental



GREENLIGHT
DENTAL COMPLIANCE CENTER™
by Hu-Friedy

How One Young Practice Took the Complexity Out of Compliance

Arctic Dental is a private practice that provides pediatric dental care in Eastern Iowa. Dr. Jarod Johnson opened the practice in 2015 and sees 40 to 60 patients a day. He works with four full-time assistants, a full-time receptionist, two part-time assistants, and an office manager. The practice has used the Instrument Management System (IMS™) cassettes since opening and adopted the GreenLight Dental Compliance Center™ by Hu-Friedy in May 2019.

Challenge

When Dr. Johnson opened his practice, he was just out of residency and starting from scratch. From the start, he was acutely aware of the importance of developing a comprehensive infection prevention manual, and as a hands-on owner he wanted to take that responsibility upon himself.

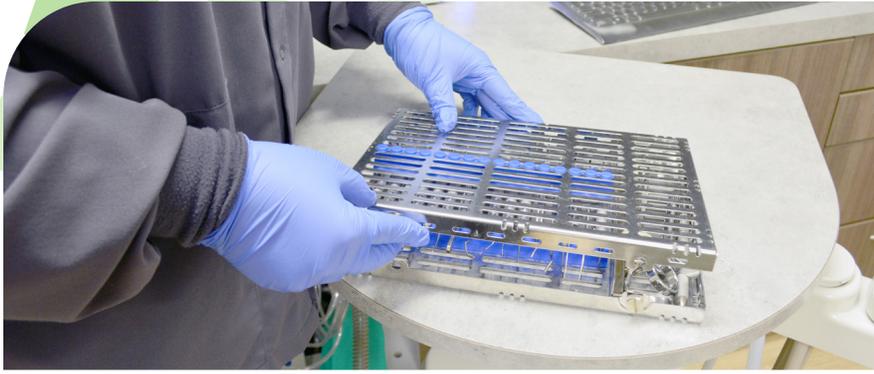


As a new practice owner, he needed to understand laws and regulations in order to take responsibility, and this was a daunting task. "I think it's just overwhelming what you have to do," Dr. Johnson said. "You don't know what you don't know."

"A lot of times you come out of school and you go to work for someone and someone else takes care of it. You don't really have to worry about it unless you're the owner," He continued. "You learn infection control through school, but you don't learn as a practice owner. There's no course on how to be compliant when you leave [dental school]."

Dr. Johnson initially tackled this challenge using resources from the American Dental Association (ADA) to develop infection prevention protocols; however, he found it difficult and time-consuming to track down information from a variety of resources and get that information sorted into the right place. As a result, due to time constraints, the manual was hard to create and manage.

Dr. Johnson was motivated to find a better solution, especially in light of alarming news stories of infection breaches in pediatric offices. "It would be devastating for the family and also for you as a provider for you to have done something that could have been prevented if you were just following the things that you should already be doing," he said.



Solution

When Dr. Johnson first learned about GreenLight, he was intrigued by the opportunity to meet an imminent need in his office. After speaking to his local HuFriedyGroup rep, Dr. Johnson learned that he was already qualified to join GreenLight as an existing IMS user who buys HuFriedyGroup consumable products. "It wasn't any additional cost," said Dr. Johnson, "so it was kind of a no-brainer to have a dental company with the reputation that HuFriedyGroup has setting this up."

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Having [GreenLight] to rely on is a great resource and a great opportunity for anyone's office

JAROD JOHNSON | Doctor and owner of Arctic Dental

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Dr. Johnson used GreenLight to finalize the practice's infection prevention protocol manual, turning a complex process into a straightforward one: "It was really easy to go ahead and document everything that you do... [GreenLight] puts it all into a form that's compliant for your state," said Dr. Johnson. "It also walks you through all the things that you should be knowing about infection control and OSHA compliance... And if there's something you're not doing, then it gives you the opportunity to realize that by asking you the question."

Results

Thanks to GreenLight, Dr. Johnson was able to get to the right place with his practice's infection prevention protocol. That preparation was critical

when the unimaginable happened. When the practice temporarily closed at the height of the COVID-19 pandemic, Dr. Johnson and his team relied on GreenLight to keep track of changes to infection prevention protocol without having to research and audit different sources. "You already have it accessed, and you don't have to pay for it. It's just great information from world experts in the field of infection control," said Dr. Johnson.

With GreenLight, the team at Arctic Dental is confident in their compliance and ready to meet the moment. "Just relying on experts is the best way to go," Dr. Johnson concluded. "You're an expert at what you do, but infection control is changing, and you've got to be on top of it."

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