

# HU-FRIEDY'S U.S. SERVICE PROGRAM

| FOR SURGICAL & ORTHO INSTRUMENTS

## FOR QUICK PROCESSING:

A. Call **1-888-832-8324** for your Return Communication Number and enter it below. When speaking to Customer Care, specify you are sending your instruments in as part of Hu-Friedy's U.S. Service Program.

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B. Print out a copy of Hu-Friedy's U.S. Service Program Shipping Label. Fill in the Return Communication number and affix label to the outside of the package.

## PACKAGE:

- Please cushion the products to prevent damage during shipment.
- Signature-required shipment highly recommended.
- OSHA regulations and state health laws mandate that all returned instruments be cleaned and heat-sterilized prior to shipping.

## SHIP:

**Hu-Friedy's U.S.  
Service Program  
3232 N. Rockwell St.  
Chicago, IL 60618**

## FOLLOW THE BELOW FOUR EASY STEPS

### 1. YOUR INFORMATION (ALL INFORMATION REQUIRED)

CLINICIAN NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

SUITE/UNIT # \_\_\_\_\_

CITY/STATE/ZIP \_\_\_\_\_

OFFICE NAME \_\_\_\_\_

TELEPHONE \_\_\_\_\_

FAX \_\_\_\_\_

EMAIL \_\_\_\_\_

BEST DAY & TIME TO BE REACHED: \_\_\_\_\_

### 2. SPECIALTY

- General Practitioner       Oral Surgeon  
 Orthodontist                 Periodontist  
 Endodontist                    Prosthodontist  
 Other (please specify) \_\_\_\_\_

### 3. FOR MY INSTRUMENTS WHICH ARE BEYOND REPAIR / SHARPENING (CHOOSE ONE):

- Call me with replacement options  
 Recycle my instruments

### 4. WHAT ARE YOU RETURNING?\*

QUANTITY	HU-FRIEDY PRODUCT CODE	HU-FRIEDY USE ONLY

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

For all warranty information visit [Hu-Friedy.com/Services/Warranties](http://Hu-Friedy.com/Services/Warranties)

\*All non-Hu-Friedy items will be returned at office expense. The Service component of Hu-Friedy's Ortho/Surgical Warranty Program is limited to U.S. clinicians and Hu-Friedy branded Surgical and Orthodontic products only. Exclusions may apply. More information, including additional Frequently Asked Questions, can be found by visiting [Hu-Friedy.com/Service-Program](http://Hu-Friedy.com/Service-Program). Program subject to change at any time.